



KIEWA VALLEY SKI CLUB

KVSC Lodge

Information booklet

2021



Kiewa Valley Ski club Pty Ltd ABN: 13 077 184 751

5 Falls Creek Rd Falls Creek Victoria 3699

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kvsc.booking@gmail.com



Welcome to our Lodge

About us

Welcome to Kiewa Valley Ski Club. (KVSC), an all-year round alpine lodge. One of the first ski clubs to be established in Falls Creek, our club has been an integral part of the picturesque alpine village of Falls Creek for more than 69 years. Founded by predominantly local farming families from Victoria's Kiewa Valley region in 1952, the lodge site was selected for its fabulous view up the Kiewa Valley.

Now in the third generation of membership, KVSC still has a strong club ethos, and welcomes guests of members to our 'home away from home' in Victoria's high country where the alpine climate provides both relief from the heat of the plains in summer and invigorating snow sports in winter.

The Lodge accommodates a maximum of people in a variety of room sizes and configurations at any one time. Lodge guests share all facilities (lounge, kitchen, bathrooms, laundry etc.) so we encourage you to be open and welcoming, accommodating and respectful. We rely on the good nature of our members and their guests to ensure that everyone has a harmonious time while in residence.

There is no Lodge caretaker, so we rely on the goodwill of members and guests to ensure that our Lodge is kept clean during your stay and cleaned thoroughly on your departure.

The lodge is owned by 72 members. The club is managed and maintained by a group of volunteer Board and committee members.

Membership opportunities occasionally arise, if you are interested in a membership contact Ann Kemp akemp@huntingtongroup.com.au

Expectations

- **The Board of Directors and members strongly urge all guests to comply with KVSC's COVID-19 plan and State directives, as communicated by the bookings officer or the Victorian Government prior and any time during**

your stay. Non-compliance with these directives could jeopardise the viability of KVSC.

- Please introduce yourself and members of your group. Be welcoming of others in the Lodge. Settle into the couch and get to know each other.
- In the absence of a caretaker the onus is on members collectively to take responsibility for issues like cleaning, stores ordering and writing up bed allocations on the white board.
- We are a family club that welcomes children, let your kids have fun but please ensure they are respectful to others, the lodge and its equipment. In particular please supervise young children playing in the downstairs lounge room as we have had some unreported damage to the table tennis equipment and the pool table.
- You will be sharing bathrooms, the drying room, laundry, kitchen and lounge room facilities, so please be tidy, flexible and respectful.
- Please avoid storing food in your room and do not leave alcohol out on tables or benches. Personal stores and supplies can be kept in your allocated room-specific cupboard (located under the kitchen bench) or in your room-specific fridge shelf. There is also a fridge and freezer located in the laundry for overflow. Please ensure you remove / take all of your unused personal stores and supplies when you leave.
- Tidy up before going out during the day or going to bed at night. Don't leave anything for 'someone else' to clean up or put away.
- Please be courteous to others by keeping noise levels down, particularly early in the morning and late at night when others may still be sleeping.
- Be mindful of your health and the health of others. Please practice good hand hygiene and if you or a family member are unwell please leave the Lodge.
- **When on the outside deck, please supervise children at all times.**
- Please **don't move the pool table**, it has been levelled in place as it has a slate base, making it very heavy and also liable to cracking if moved.
- On arrival, please familiarise yourself with the fire evacuation guide on the back of your bedroom door. Evidence suggests that house fires are caused by small mistakes that have big consequences. In particular, please take

care in the kitchen and take care with personal electronic devices, especially while charging. Call **000** in the case of a fire emergency.

- **If using electric blankets, turn them off when not in use and double check when vacating the lodge.**
- Please report all damage or breakages to kvsc.booking@gmail.com.au so this can be advised to the Maintenance Officer and repairs can be made effectively. Please don't leave it for someone else to find and resolve.
- Our lease agreement and insurance policies stipulate that we must only provide overnight accommodation to a maximum of 28 persons. Please complete a booking request for all last-minute guest changes and stick to the 28-guest limit.
- Everyone attending the lodge is on holidays please play your part in attending to small jobs that support communal living. For example, emptying bins, restocking loo paper, clearing snow from exits etc.
- We are part of the Falls Creek community and have the honourable distinction of having been a constant **presence on the mountain for 62 years**. We enjoy very good relations with our neighbours, in particular Cooroona at the rear, Winterhaven next door and Diana Lodge across the road. Take the time to say hello to people as you move around the Village.
- Members, please ensure your guests are 'briefed' thoroughly and that everyone's guests are warmly welcomed at the Lodge. If you have booked guests who are staying at the Lodge without you, it is imperative that you liaise with the Booking Officer (via kvsc.booking@gmail.com.au) so that you can ask another member in residence to act as host for your guests. You still remain entirely responsible for your guests during their stay, but we want them to feel as welcome and as included in Lodge life as possible.

In the winter

- Please clean snow off skis / boards before bringing them inside via the wet entrance.

- Please ensure the emergency exit doors from the bike room (St Trinians side) and from the rear of the uppermost floor are kept clear of built-up snow for safety. The second bike room exit door on the Winterhaven side is for summer use only.
- Make use of the shovels, the baggage sled and the snowshoes but ensure they are returned to the Lodge.
- Ensure wet clothing is hung in the drying room and not in bedrooms or around the Lodge. The drying room has ample space to hang clothes, utilise the purpose-built boot drying rack and there is plenty of mesh shelving (for gloves, helmets, hats, scarves etc.). To avoid the heaters cutting out and a fire hazard, please do not hang items over the heater in the drying room.
- You are welcome to utilise the shared laundry facilities. If using the drying room to dry washing, please be respectful of how and where you hang your washing so to not overcrowd the drying room.
- Snow fights outside the Lodge are good fun and when supervised judiciously, can be great entertainment and exercise for young and old. Please keep them outside, away from doors and windows and never 'bomb' unsuspecting and often weary villagers on the road below the Lodge.
- **Be mindful of children not playing under the eaves of the building and other buildings**, large amounts of snow can drop having catastrophic effects to those underneath.
- A village shuttle operates in the Village throughout winter, look out for the yellow shuttle signs with the closest shuttle stop being near Winter haven.

Heating

- There is a gas heater in the upstairs lounge room. **The control switch for this heater is located above the glassware cabinet in the entry to the kitchen.** It is located there for the purpose of thermostat control so please do not move it. To operate the heater simply turn it on or off. **Please do not alter any of the settings.**
- There is a fire guard to protect young children from hurting themselves on the fire. If this is not already in place it can be found in the bike storage room.

- There is a heater downstairs in the games / lounge room, this heater is on a timer so please do not turn it on and off.

In the summer

- KVSC has a bushfire policy that is distributed to all guests during fire season. Due to the geographical and isolated location of the Lodge, please take this very seriously.
- To ensure fire vehicle access in the case of a fire, Falls Creek Resort Management set strict parking restrictions in the Village therefore please ensure you abide by the parking restrictions / signage out the front of the Lodge.
- For dry and secure storage of your bikes, a bike room is available at the back of the middle level of the Lodge. Help yourself to tools and the hose to wash your bike outside the bike room. The bike room is a great spot for bike gear and cool storage **BUT** a clear path to the emergency exit must be provided at all times.

Security

- It is vital that our two entrance doors are kept locked and shut at all times. The front door opens into the carpeted entrance hall. Further along the steel walkway, is the 'wet' entrance, opening into the ski room. **PLEASE USE THE WET ENTRANCE when returning to the Lodge and at any time when your footwear is wet and / or dirty.**
- The door alarm will activate if the entrance doors (front and wet) or the emergency exit doors (of which there are 3) are left open for more than a few minutes. Lights in the hallway, next to the main lounge doorway, will indicate which door has been left open. The emergency exit doors from the bike room (there are 2) and from the rear of the uppermost floor, are only for emergency use.

- Entrance is via a keypad at both front entrance doors. **Please note, once doors are unlocked via keypad, simply push the door open. DO NOT PULL HANDLE LEVER DOWN.**
- The keypad code is changed regularly, and the Bookings Officer will email you if it is changed during your stay. Ensure all members of your group, including children, know the code and how to operate the keypad.
- There is an intercom at both front doors. Both front doors can be opened remotely once you have answered the intercom call.



First aid / medical assistance

- **In an emergency dial 000.**
- A First Aid Kit is located in the kitchen. Please contact the Booking Officer via kvsc.booking@gmail.com.au if the first aid kit needs more supplies.
- During the official snow season, the Falls Creek Medical Centre (FCMC) is open for urgent care and you can book a consult with one of the friendly General Practitioners. For appointments call the FCMC on **(03) 5758 3238**. Fees are associated with all consults at FCMC. There is 24 hour urgent care at Mount Beauty Hospital, where there is always a nurse on shift and an on-call doctor is available if needed. Call ahead to contact the hospital on **(03)5754 3500**. Fees may apply.
- The closest emergency departments are located at Albury Wodonga Health at either Albury Base Hospital (Borella Road, Albury) or Wodonga Hospital (71 Vermont Street, Wodonga).

- FCMC has some medications but supplies can be limited and expensive. The closest **pharmacy is located in Mount Beauty (03) 5754 4224.**
- In the case of a tumble, it is a good idea to add Ski Patrol's and Bike Patrol's numbers into your phone:

Ski Patrol (03) 5758 1288

Bike Patrol (03) 5758 1200

- The Lodge does not have a Defibrillator (AED), the closest one is located at the public toilets in the Village Bowl and at the Falls Creek Resort Management Office, 1 Slalom Street (03)5758 1200.

Stores

The Lodge has a comprehensive supply of dry stores as well as eggs and potatoes during the winter months (refer full listing in this booklet). Stores are located in:

- The majority of dry stores are located in the kitchen, either in the large cupboard next to the ovens, cupboards under the central bench or cupboards under the kettle / coffee machine area.
- Eggs and potatoes are stored in the bike room (in labelled containers).
- Toilet paper, brooms and mops are located in the cupboard on the top level opposite the bathrooms.
- There are 'in-use' cleaning products (hand soaps, dishwashing liquids, general cleaning products). located under the kitchen sinks and in bathroom cupboards. Additional cleaning products are located in the bike room (in labelled cupboards).
- Liquid hand soap, dishwashing liquid and a general cleaner (in concentrated form) have been purchased in bulk. Please re-fill containers, don't throw them out when empty. A set of funnels has been provided to make this easy. Also remember to dilute the general cleaner with water!

To order stores, send an email to kvsc.booking@gmail.com.au. Please order before the last of an item is used. There is no 'urgent' delivery option available but the Falls Creek Foodworks is often open if you cannot wait for

supplies to arrive. In the busy periods please conduct a stocktake of all food, toilet and cleaning supplies.

If you are staying at the Lodge and a stores delivery arrives, please bring the delivery in and if practical unpack the stores.

Kitchen

- **Waste:** Please ensure waste is distributed between the general, recycling and compost bins. Bin specific bags are provided under the sink. Please place all food scraps, including meat, in the compost bin (not in the rubbish bin).
- Full bags of rubbish must be taken down and placed in the little hut on the road out the front of the Lodge.
- **Coffee:** Help yourself to the coffee machine. The instructions are next to the machine and also located in this booklet. Bring your own beans and clean after use.
- **Frozen goods:** There is a freezer located in the laundry room on the lower level of the Lodge.
- **Dishwasher:** Please follow the dishwasher instructions included in this booklet. All dishes must be cleaned and put away before retiring to bed.
- **BBQ:** The BBQ on the deck can be used all seasons, it is connected to the Lodge gas supply so you do not need to organise its gas supply. Please clean the BBQ after use, so that it is fresh for the next person who uses it.

Arriving & departing

We have a **2pm arrival** (check-in) time and a **12noon departure** (check-out) time.

Please ensure that you acknowledge any specific COVID-19 check-in requirements as communicated by your booking officer to members who are responsible for your booking.



We understand that on your day of departure you may want to hit the slopes or trails before heading off. Out of courtesy to incoming guests please ensure that you complete all your cleaning duties and move all of your luggage and other belongings (including unused personal stores etc.) to the luggage room (located next to the downstairs games / lounge room) before heading out for that last blast.

A village accommodation transfer service is available for pick up and drop off. You are able to book 24 hours in advance by calling (03) 5758 1203 or just turn up and they will arrange your transfer. *Please be mindful of the fact that these vehicles are not able to turn around in the space directly in front of the Lodge, so please accept that drivers will drop you off or pick you up from Falls Creek Road (still outside of the Lodge) only.*

If you prefer the work out of carting your luggage to and from the Lodge yourself, please feel free to use the large sleds available in the wet room (when there is snow on the roads only). Sleds must be returned to the lodge after use.

There is a lost property basket in the locker room, if you leave something behind and need it returned urgently please email kvsc.booking@gmail.com.au

Contacts and Board of Directors

For all enquiries about your booking, stores or anything non urgent please email kvsc.booking@gmail.com.au

If your enquiry is more pressing, please contact the Chair or vice chair of the Board:

Hugh Watson, Chairman 0408 050 123 or hugh.watson@bigpond.com

OR

Julyan Howard, Vice Chair 0429 172 033 or julyanhoward@gmail.com

Other directors:

Helen MacCalman

Bridget Doyle



Elle Casey

Greg Lang

Claire Mackinlay

Relax and enjoy your stay!