

Accommodation Requests and Bookings

Note: Members who have monies owing to the Club are not eligible to use any KVSC facilities.

Seasons and rates

- Winter season begins on the Friday at the commencement of the Queen's Birthday long weekend in June. The Winter season will close when advertised by Falls Creek Resort Management.
- All other times of the year are considered Summer season.
- Accommodation rates are as published on the KVSC website at www.kvsc.com.au.

Accommodation Requests

Summer season

- Accommodation enquires can be made by mail, email or telephone (8.00am to 6.00pm) to the Booking Officer.
- Once availability is confirmed, a fully completed Accommodation Request* form is to be submitted, accompanied by payment of \$15/bed/night as a deposit to hold the booking.
- A booking will not become effective until the deposit is paid. This payment is non-refundable.
- Payment may be made by cheque or direct deposit to the Club account.
- Payments by direct deposit are to be made in the name of the member and indicate the dates booked.
- Bookings for accommodation are to be finalised by payment of the full fee 21 days prior to the date of arrival.
- Requests for refunds must be made in writing to the Booking Officer.
- Refunds are made only at the discretion of the Board of Directors.

Winter season

- Accommodation requests for Winter Season will be opened by email and post from 1st April each year.
- Allocation of beds and rooms will be made based on the details supplied on the Accommodation Request* form. In this process, the club priority is to place family bookings ahead of larger groups.
- Members will be then advised on April 15th of the success of their request.
- A booking will not become effective until the deposit is paid. This payment is non-refundable.
- Members will have 7 days to confirm the booking by payment of \$15/bed/night deposit.
- Payment may be made by cheque or direct deposit to the Club account.
- Payments by direct deposit are to be made in the name of the member and indicate the dates booked.
- Bookings for accommodation are to be finalised by payment of the full fee 28 days prior to the date of arrival.
- Requests for refunds must be made in writing to the Booking Officer.
- Refunds are made only at the discretion of the Board of Directors.
- Accommodation enquires can be made by mail, email or telephone (8.00am to 6.00pm) to the Booking Officer.

Guests

- Guest bookings will only be accepted from a sponsoring member.
- The sponsoring member is responsible for all payments for their guests.
- The sponsoring member must ensure that their guests are aware of, and abide by, the KVSC Lodge Usage Expectations which may be downloaded from the KVSC website at www.kvsc.com.au.
- The sponsoring member must accompany their guests for the duration of their stay, or arrange for another member to accept this responsibility.
- The Booking Officer is to be advised of any alternative arrangements before they are made.

Change-over

- Move in: Only after 2.00pm, keeping out of the way of the departing group
- Moving out: Rooms vacated by 12.00pm. Lodge fully cleaned, ready to depart before 2.00pm

*Accommodation Request forms

- All bookings are to be made on a current Accommodation Request form which is available from the Booking Officer or may be downloaded from the KVSC website at www.kvsc.com.au.
- 'Home-made' request forms or other formats are not acceptable.

Booking Officer: Bridget Doyle,

email: kvsc.booking@gmail.com